

Information Provided Under Japan's Act on Specified Commercial Transactions

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The information on this page is provided in accordance with the requirements outlined in Article 11 (Advertisements of Mail Order Sales) of Japan's Act on Specified Commercial Transactions.

Person in Charge

Our Peer Content, Peer Store, Peer Software and Peer Services are developed and distributed at Peer Inc, whose address is 2-11-17 Nishigotanda, Shinagawa-ku, Tokyo, Japan. The person in charge is Tulga Amarsaikhan.

Pricing

Prices are set by content providers. Please check the product pages.

Consumption Tax

Consumption tax will only be charged to customers residing in Japan.

Shipping and Handling Fees

Distribution of our digital content will be free of shipping and handling fees.

Delivery Period

The Peer Content you purchase will be available in your personal account on our proprietary Peer Software.

Returns Policy

Return of purchased Peer Contents is not permitted, thus we do not offer a refund. Risk of loss for Peer Content transfers when you download or access the Peer Content.

Payment Methods

We accept a variety of payment options, including credit and debit cards, and wallets.

Payment Period

We do not charge you until after your order has entered the shipping process or, for digital products, until we make the digital product available to you.

Limitations to Purchase Quantity and Purchase Conditions

Some items sold at Peer Store and Peer Software may be subject to a limitation on quantity.

Generally, if the limitation is not specifically mentioned there will not be a quantity limitation to purchase. However, there may be cases where we may impose such a limitation due to order and transporting situations.

Contact

Please send any inquiries via our online contact form (24 hours/365 days). We do not accept inquiries sent by mail. In order for us to address your concerns promptly, please prepare your account and/or order information, including your e-mail address, phone number and order ID when you contact us.